

TRiHEAR®
hear the *connection*

Trihear SmartMic



User Manual

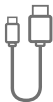
Preface

Thank you for purchasing your new Trihear SmartMic. SmartMic is a Bluetooth hearing-assist microphone designed to help people who use hearing aids hear speech more clearly in everyday situations, such as conversations, TV audio, or phone audio when connected via a 3.5mm cable. This user manual will guide you through everything you need to know to get started with your SmartMic. If you have any problems setting up or using your Trihear ClearTV, please contact us by email at: support@trihear.com or scan the QR code to log in our website: trihear.com

Package Contents



Smart Mic



Type-C
charging cable



3.5mm
audio cable



User Manual

Product Overview

3.5mm audio port



Pairing button / Volume down

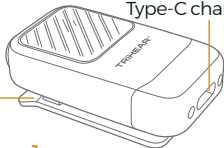
Power button / Volume up

Indicator light

Smart Mic (built-in mic)

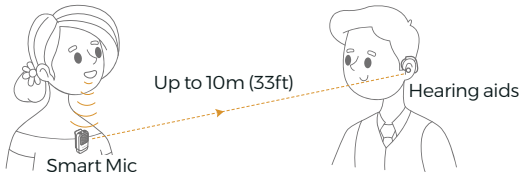
Type-C charging port

Back clip



Product Specifications

Frequency range	2.402-2.480GHz
Connection range	10m (33ft)
Battery life	8 hours (typical scenario: within 3 m)
Battery type	Lithium-ion battery
Charging time	2 hours
Dimensions	45*26*18mm
Net weight	18g



There is no line-of-sight requirement between the hearing aid and Smart Mic. However, environmental interference such as walls or furniture may reduce the connection distance.

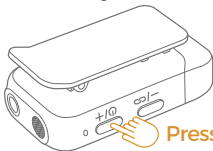
How to Use

Charging

Charge the device using the included Type-C charging cable. While charging, the green indicator flashes; when fully charged, the green indicator stays on. Charging time is about 2 hours. (Power adapter not included. Please use a standard 5V/1A power adapter. We recommend fully charging the device before first use.)

Power On / Off

(1) Power on: Press and hold “” for 2 seconds. The device turns on and the green indicator lights up.

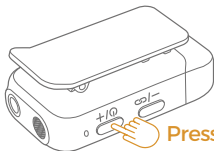


Indicator light

Power on:  --- 

Press and hold 2 seconds

(2) Power off: Press and hold “” for 2 seconds. The device turns off; the green indicator flashes quickly and then goes out.



Indicator light

Power off:  ---- 

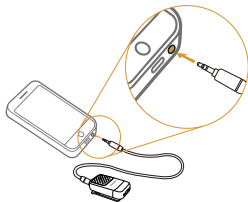
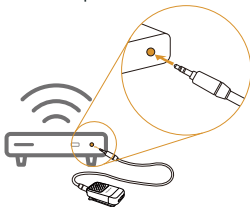
Press and hold 2 seconds



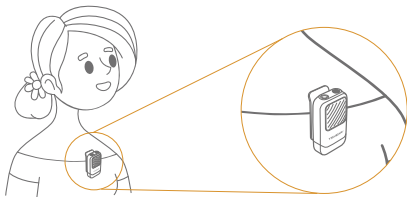
Smart Mic can be used normally while charging. To extend service life, it's recommended to turn the device off when it is not in use.

Connection Methods

(1) Use the 3.5 mm audio cable to connect to a set-top box or mobile phone.



(2) Clip the device to the other person's collar or chest.



Connect to Hearing Aids

1. First-time Connection

When using Smart Mic for the first time, it automatically enters pairing mode after power-on (blue indicator flashes rapidly). Turn on the hearing aid and bring it close to Smart Mic. When the blue indicator changes to flashing once every 5 seconds, the connection is successful.

2. Reconnection

If a pairing record exists, turn on Smart Mic, then turn on the hearing aid within 10 minutes; it will automatically connect.



If Smart Mic does not connect to any hearing aid or other device within 10 minutes, it will automatically power off.

3. Force Pairing

Press and hold the Pairing button for 3 seconds. The blue indicator flashes rapidly, indicating pairing mode.

4. Clear Bluetooth Pairing Records

With Smart Mic powered on, press and hold the Pairing button for 10 seconds. The blue indicator stays on for 2 seconds and then flashes rapidly, indicating the pairing record has been cleared and the device has re-entered pairing mode.

Volume Adjustment

After Smart Mic is connected to the hearing aid, single-press the Power button to increase the volume, and single-press the Pairing button to decrease the volume.

Troubleshooting

1) Cannot connect to the hearing aid

Cause: Smart Mic is not in pairing mode; the hearing aid is not powered on.

Solution: Press and hold the Pairing button for 3 seconds to enter pairing mode; turn on the hearing aid.

2) No sound from 3.5mm audio input

Cause: The 3.5mm audio cable is not securely connected.

Solution: Unplug and replug the 3.5mm audio cable, and make sure it is fully inserted.

3) Low volume

Cause: Volume set too low / mic opening blocked.

Solution: Increase volume using the buttons; clean the mic opening to ensure it is unobstructed.

4) Cannot charge

Cause: A non-included charging cable is used.

Solution: Use the included charging cable and connect it as described in this manual.

5) Buttons unresponsive

Cause: Device has frozen.

Solution: Press and hold the Power button while plugging in the charging cable for 2 seconds, then unplug the cable to recover.

6) No operation / cannot power on

Cause: Battery is depleted.

Solution: Charge the device for 10 minutes and try again.

7) Disconnects after connection

Cause: Out of range, or walls/obstacles causing interference.

Solution: Keep the distance within 10m; remove obstacles between the devices and avoid signal interference.

Warranty Policy

Warranty Policy

Purchasing Date:

Model No:

Serial no:

Instruction: Thank you for choosing Trihear products, please note that for the main units, we offer 1 year warranty time from your purchasing date. For other accessories in the product package, 6 months Warranty time be offered. Any man-made damaged parts are not covered by the warranty service.

When you are asking for warranty service, please take the product together with the purchase invoice or receipt with you, and get after sell service from where you buy or local designated after-sales service center. Any more question or demands you can contact us directly by email:

support@trihear.com



 support@trihear.com

 <https://trihear.com>

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